What You Get

- Address change
- Contact information change
- Credit card account or card limit change (Low and High range, Start and End date)
- Card status change
- Temporary Block
- Do not renew instructions
- Transaction limit by type, or merchant category code (MCC) or group of MCC (Low and High range, Start and End date)
- Prepaid Fee Subscription change

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Provide Cardholder Access & Controls from Any Channel

Today's demand for access is anytime, anywhere. Many consumers are not willing to come into branches or engage with bank personnel unless the transaction is of significant financial consequences. Why not give your cardholders that flexibility?

Euronet's suite of Cardholder-In-Control (CIC) web services provide control to your cardholders from any channel – mobile, internet or from any third-party channel that can consume the web services.

Once verified/authenticated by the channel, the cardholder can make changes that affect the behavior of the account, card, and or transactions. Changes will be restricted to ranges within the specific parameter of control, and where applicable they will have high and low values and/or start and end dates.

Benefits

- Cardholder convenience
- Immediate access
- Fewer call center calls
- Cardholder confidence of being in contro
- Improved customer service
- A differentiator for your organization

Services

Licenses, services, and a project are required to setup CardholderInControl. The solution is available to customers at ITM release 4.5 and higher. Contact your Euronet Sales or Account Manager for more information.

Bottom Line

Create a differentiator offering, provide options and flexibility for your cardholders while improving and decreasing call center costs. Euronet's Cardholder-In-Control is a welcomed change for you and your cardholders that can be initiated via any channel.